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| --- | --- |
| **Cluster** | Planning and Environment |
| **Agency** | Department of Planning and Environment |
| **Division/Branch/Unit** | Corporate Services/ Property, Procurement, Safety and Well-Being |
| **Location** | Parramatta or Orange |
| **Classification/Grade/Band** | Clerk Grade 7/8 |
| **Role Family** *(internal use only)* | Bespoke/Procurement and Contract Administration/Support |
| **ANZSCO Code** | 133612 |
| **PCAT Code** | 1239172 |
| **Date of Approval** | January 2023 (updated from April 2022; and September 2020) |
| **Website** | www.dpie.nsw.gov.au |

Agency overview

**Our vision is to create thriving environments, communities and economies for the people of New South Wales. We focus on some of the biggest issues facing our state. We deliver sustainable water resource and environment management, secure our energy supply, oversee our planning system, maximise community benefit from government land and property, and create the conditions for a prosperous state. We strive to be a high-performing, world-class public service organisation that celebrates and reflects the full diversity of the community we serve and seeks to embed Aboriginal cultural awareness and knowledge throughout the department.**

The Corporate Services division develops, manages and advises on systems, infrastructure, policies and standards for the department in the areas of finance, procurement and administration, asset management, information and communication technology.

Primary purpose of the role

The Procurement Officer provides procurement expertise and assists stakeholders to plan, develop, source and manage procurement arrangements to effectively meet organisational and business objectives.

# Key accountabilities

* Assess stakeholder business needs, compile and source market information, and assist in analysing markets and assessing risk to inform procurement planning and sourcing decisions
* Conduct sourcing activities in accordance with established policies and procedures to meet business needs and participate in negotiations to establish and review supply arrangements that will deliver value for money procurement outcomes
* Implement and contribute to the development of contract management plans, resolve issues, monitor performance and negotiate contract variations through effective supplier relationships to enhance business outcomes
* Provide advice, information and guidance on procurement related matters to staff across the agency to provide governance and support good practice in procurement
* Identify, mitigate and escalate procurement risks to enable the organisation to meet its obligations and maximise business opportunities
* Maintain and update procurement records and review reports on procurement and contract activity to meet organisational compliance requirements and provide access to procurement information.

Key challenges

* Explaining procurement processes and requirements to those responsible for business unit spend and persuading them to adopt best practice, given the complexity of procurement and the time-pressured working environment
* Keeping up to date with procurement policy, processes and legislation and building knowledge of the business and supplier markets, given the rate of change in these areas
* Maintaining relevance and being responsive to the needs of a cross-functional stakeholder group.

Key relationships

| Who | Why |
| --- | --- |
| **Internal** |  |
| Functional Head | * Provide reports and advice to contribute to decision making and directions in procurement |
| Stakeholders | * Provide expert advice, governance and support to agency staff/teams undertaking procurement |
| Manager | * Provide advice on procurement strategies and directions and contribute to broader unit issues * Report on progress towards business objectives, discuss key projects and issues, seek and receive advice |
| Procurement Teams | * Ensure effective collaboration, organisational operational transparency and beneficial team member development from regular and structured interaction with peers. |
| Finance and Legal Teams | * Ensure ongoing liaison and engagement and work collaboratively with the Finance and Legal Teams to support at various stages of the procurement process. |
| Other Internal Stakeholders | * Ensure that cross functional teams work collaboratively to achieve the desired outcomes. * Ensure input into projects and contracts. |
| **External** |  |
| Stakeholders | * Provide reports, analyses and advice to support procurement decision-making |
| Vendors/Service Providers and Consultants | * Gather information to support monitoring and assessment of markets, suppliers and contract performance * Explore business opportunities and contribute to development of procurement strategies and supply arrangements |
| Other NSW Government Agencies | * Establish networks to enable performance benchmarking, monitor market trends and maintain currency in trends and developments in procurement * Contribute to cross agency or whole of government projects/programs |
| Professional and Sector Associations | * Share information on market developments, performance benchmarking, innovation and other matters of mutual interest |

# Role dimensions

## Decision making

* Works under general direction within a clear framework of accountability
* Plans and manages own work priorities within the context of the role and project priorities.
* The role has autonomy to initiate their own work and that of others and is responsible for its delivery according to the allocated objectives

## Reporting line

Manager

## Direct reports

Nil

## Budget/expenditure

Nil

# Capabilities for the role

The [NSW public sector capability framework](https://www.psc.nsw.gov.au/workforce-management/capability-framework/the-capability-framework) describes the capabilities (knowledge, skills and abilities) needed to perform a role. There are four main groups of capabilities: personal attributes, relationships, results and business enablers, with a fifth people management group of capabilities for roles with managerial responsibilities. These groups, combined with capabilities drawn from occupation-specific capability sets where relevant, work together to provide an understanding of the capabilities needed for the role.

The capabilities are separated into **focus capabilities** and **complementary capabilities**.

# Focus capabilities

*Focus capabilities* are the capabilities considered the most important for effective performance of the role. These capabilities will be assessed at recruitment.

The focus capabilities for this role are shown below with a brief explanation of what each capability covers and the indicators describing the types of behaviours expected at each level.

| FOCUS CAPABILITIES | | | | |
| --- | --- | --- | --- | --- |
| **Capability group/sets** | **Capability name** |  | **Behavioural indicators** | **Level** |
|  | **Act with Integrity**  Be ethical and professional, and uphold and promote the public sector values | | Represent the organisation in an honest, ethical and professional way and encourage others to do so  Act professionally and support a culture of integrity  Identify and explain ethical issues and set an example for others to follow  Ensure that others are aware of and understand the legislation and policy framework within which they operate  Act to prevent and report misconduct and illegal and inappropriate behaviour | Adept |
|  | **Commit to Customer Service**  Provide customer-focused services in line with public sector and organisational objectives | | Focus on providing a positive customer experience  Support a customer-focused culture in the organisation  Demonstrate a thorough knowledge of the services provided and relay this knowledge to customers  Identify and respond quickly to customer needs  Consider customer service requirements and develop solutions to meet needs  Resolve complex customer issues and needs  Cooperate across work areas to improve outcomes for customers | Intermediate |
|  | **Deliver Results**  Achieve results through the efficient use of resources and a commitment to quality outcomes | | Seek and apply specialist advice when required  Complete work tasks within set budgets, timeframes and standards  Take the initiative to progress and deliver own work and that of the team or unit  Contribute to allocating responsibilities and resources to ensure the team or unit achieves goals  Identify any barriers to achieving results and resolve these where possible  Proactively change or adjust plans when needed | Intermediate |
|  | **Procurement and Contract Management**  Understand and apply procurement processes to ensure effective purchasing and contract performance | | Apply legal, policy and organisational guidelines and procedures relating to procurement and contract management  Develop well-written, well-structured procurement documentation that clearly sets out the business requirements  Monitor procurement and contract management processes to ensure they are open, transparent and competitive  Be aware of procurement and contract management risks, and actions to manage or mitigate risk in monitoring contract performance  Evaluate tenders and select providers in an objective and rigorous way, in line with established guidelines and principles  Escalate procurement and contract management issues, where required | Adept |

| **Capability Set** | **Category and Sub-category** | **Level and Code** |
| --- | --- | --- |
| Procurement logo | Strategic Procurement Leadership | 2 |
| **Procurement Analysis** | **2** |
| **Procurement Risk Management** | **2** |
| Legislative and Policy Environment | 2 |
|  |  |
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| **Occupation specific capability set Procurement** | | |
| --- | --- | --- |
| **Category and**  **Sub-category** | **Level and**  **Code** | **Level Descriptions** |
| Procurement Analysis | 2 | Engage with stakeholders to determine business needs and requirements to inform procurement decisions  Thoroughly research the key risks, people, market, supplier and timing issues for categories  Develop basic analysis of spend using simple tools and spreadsheets to identify trends and assess changes in demand  Undertake basic supply market analysis for straightforward areas of spend with some direction and oversight  Undertake basic supplier/customer preferencing for straightforward areas of expenditure  Develop functional specifications to ensure supply options are not limited  Apply different tools/techniques appropriately in different procurement situations |
| Procurement Risk Management | 2 | Identify and evaluate key risks at a contractual level for straightforward arrangements and seek input from other functions as appropriate (e.g. finance, legal etc.)  Input to risk logs and opportunity assessment reports as outlined in the organisational procurement practices  Develop risk mitigation strategies for straightforward procurement arrangements  Identify areas of non-compliance to procurement policy and raise with relevant stakeholders |

# Complementary capabilities

*Complementary capabilities* are also identified from the Capability Framework and relevant occupation-specific capability sets. They are important to identifying performance required for the role and development opportunities.

Note: capabilities listed as ‘not essential’ for this role are not relevant for recruitment purposes however may be relevant for future career development.

| COMPLEMENTARY CAPABILITIES | | | | |
| --- | --- | --- | --- | --- |
| **Capability group/sets** | **Capability name** |  | **Description** | **Level** |
|  | Display Resilience and Courage | | Be open and honest, prepared to express your views, and willing to accept and commit to change | Intermediate |
| Manage Self | | Show drive and motivation, an ability to self-reflect and a commitment to learning | Adept |
| Value Diversity and Inclusion | | Demonstrate inclusive behaviour and show respect for diverse backgrounds, experiences and perspectives | Foundational |
|  | Communicate Effectively | | Communicate clearly, actively listen to others, and respond with understanding and respect | Adept |
| Work Collaboratively | | Collaborate with others and value their contribution | Intermediate |
| Influence and Negotiate | | Gain consensus and commitment from others, and resolve issues and conflicts | Intermediate |
|  | Plan and Prioritise | | Plan to achieve priority outcomes and respond flexibly to changing circumstances | Intermediate |
| Think and Solve Problems | | Think, analyse and consider the broader context to develop practical solutions | Adept |
| Demonstrate Accountability | | Be proactive and responsible for own actions, and adhere to legislation, policy and guidelines | Intermediate |
|  | Finance | | Understand and apply financial processes to achieve value for money and minimise financial risk | Intermediate |
| Technology | | Understand and use available technologies to maximise efficiencies and effectiveness | Foundational |
| Project Management | | Understand and apply effective planning, coordination and control methods | Intermediate |